

You may find these links helpful when looking for information for children, young people and family support

Find out all you need to know by talking to the Family Information Service



An information service for parents and carers

Coventry Family Information Service local website
www.coventry.gov.uk/cis

Information on childcare in Coventry
<http://coventry.fsd.org.uk>

Activities for young people
www.coventry.gov.uk/coventryactive

National information and services
www.direct.gov.uk

Offices for standards in education (OFSTED)
www.ofsted.gov.uk
Tel: 0845 601 4771

Child tax credit and working tax credit
www.hrmc.gov.uk
Tel: 0845 300 3900

Advice about childcare training courses or a career working with children and young people
Tel: 024 7678 5899
e-mail:
jobsinchildcare@coventry.gov.uk

Coventry Family Services Directory
Local website for services, organisations and activities
<http://coventry.fsd.org.uk>

Opening times:
Monday, Tuesday, Wednesday and Thursday 9am-5pm

Friday 9am-4.30pm

Coventry Family Information Service
Main Floor Central Library,
Smithford Way, Coventry, CV1 1FY
Tel: 024 7683 4373
e-mail:
CoventryCIS@coventry.gov.uk

If you need this information in another format or language please contact us:
Tel: 024 7683 4373
Fax: 024 7683 2840

Coventry Family Information Service (FIS) is a free, impartial signposting and information service



The Family Information Service provides information for families, children and young people up to the age of 20 years.

The Family Information Service can help you to make the right choices for your children and young people.

We can provide information on the following:

Children aged 0-12 years

- Information on local childcare: childminders, day nurseries, preschool, holiday schemes etc
- Information on quality standards and how to check if your chosen childcare provider is registered
- Information on your entitlement to free early education sessions for 3 and 4 year olds
- Under 12's activities and stay and play groups
- Local schools

Young people aged 13-20 years

- Information on leisure activities and groups
- A signposting service to local and national advice and support services
- Leaflets and booklets on a range of subjects
- Local schools

You can call us or drop into the service, which is based within the city's central library. The service also offers information sessions out in the local community so call for details.

The Family Information Service is run by Coventry City Council. The friendly expert team is available to talk to you about all aspects of childcare; activities, education and any other care and support service that is available in the city.

We can give you general advice and signposting on...

- Provision for children with additional needs
- Local and national support organisations
- Advice on average costs and information on financial help that may be available
- Practical advice on settling children into day care and the paperwork
- Local school information
- Working with children
- Childcare training
- Leaflets and booklets on a range of subjects for the family and young people
- Balancing family and work and more

